

Why a health & dental plan?

Costs for dental and health services are at an all time high and show no sign of reprieve. Students on fixed incomes are especially susceptible to these increases, and the last thing they want to spend these fixed monies on is an unforeseen accident, dental or medical procedure. Putting even routine procedures off can have monumental effects for students, as missing classes or study time can have disastrous consequences. Considering these points, the Kwantlen Student Association has worked to design and implement a reasonably priced health and dental insurance plan. This plan can aid students in maintaining a quality of health, which can ensure that avoidable medical emergencies do not endanger the pursuit of their studies.

Why is the plan mandatory?

With a mandatory plan, the insurance risk is spread over a larger number of students, thereby lowering the cost per student, making the fee in a range that is affordable to students. An individual health and dental plan can cost as much as 5 times the current student fee.

Is this plan the same as my provincial health care?

No. The KSA Student Benefits Plan is an extended health and dental plan, which supplements your existing provincial health care. It DOES NOT replace your provincial health care.

Student benefits are payable after any provincial health care benefits have been exhausted. This plan does not cover user fees.

How do I enrol for coverage?

You are automatically enrolled provided you meet the eligibility enrolment criteria:

- 1) you are a member of the KSA,
- 2) you are in an applicable program,
- 3) you meet the eligibility criteria of 9 or more credits,
- 4) you are residing in Canada, and
- 5) you are under the age of 70.

If you are unsure about whether or not you qualify, you can refer to your academic calendar or check at the **KSA Student Benefits Plan Office**.

How do I pay the fee?

The fees for the health and dental plans will be assessed automatically by the institution at registration if you meet the eligibility criteria previously listed.

When does my coverage begin and end?

Eligible students will receive 12 months of coverage starting with the first day of the month your program begins.

How can I access my coverage once I'm at the pharmacy or dental office?

Your **KSA Benefits Card** is available at your **KSA Student Benefits Plan Office** (during regular office hours) at any time during your coverage year. The **Benefits Card** provides the correct information needed for **pay direct transactions** at pharmacies and processing of **electronic claims** at dental offices registered with the **insurer's direct payment system**. Simply sign your card and fill in your **applicable** student ID number in the space provided on the front of the card. Please contact your Student Service Co-ordinator at the **KSA Student Benefits Plan Office** if you have any questions regarding your **applicable** student ID number. A BC Fair Pharmacare application **must** be completed prior to obtaining your **KSA Benefits Card**.

Important! *New eligible students please refer to your **Benefits Handbook** or contact the **KSA Student Benefits Plan Office** for information on your "Enrolment Period".*

What if I already have coverage?

Co-ordination of Benefits

Benefits under the two plans can be co-ordinated to increase your coverage up to a total of 100% of the actual expense(s) incurred. For example, following payment under this plan you can submit outstanding balances to the other plan for consideration.

Waiving the Student Benefits

If you are an eligible student and have comparable health and/or dental coverage you may apply to waive benefits. Each student is given one opportunity to waive benefits under the health and/or dental plan(s) each year. All waiver forms must be completed through the **KSA Student Benefits Plan Office** and must be received **no later than 30 days after the start of your program**.

Approval of waiver forms will result in the plan fee being credited or refunded.

There will be no exceptions or extensions for students who fail to submit their completed waiver form to the **KSA Student Benefits Plan Office prior to the applicable deadline.**

If comparable coverage used to waive the student plan(s) terminates, you have 30 days from loss of coverage to notify the **KSA Student Benefits Plan Office** in order to be covered under the health and/or dental plan(s). Confirmation of loss of coverage is also required on re-application for coverage.

If comparable coverage for your family terminates, you have 30 days from the loss of coverage to notify the **KSA Student Benefits Plan Office** in order for your family to be covered under the health and/or dental plan(s). It is your responsibility to apply for benefits and provide payment of the family coverage fee prior to the 30-day deadline.

Only the KSA Student Benefits Plan Office can process your waiver.

Can I add my family to the plan(s)?

Each year, you are given one opportunity to purchase family coverage for your spouse and/or dependant(s) by completing an application form at the **KSA Student Benefits Plan Office** and paying the family coverage fee. All family add-on forms and applicable fees must be received **no later than 30 days after the start of your program**. Your family can only be covered while you are a student on the plan(s).

Please note: Your optional family add-on is not automatically renewed. In order for your family add-on to continue, you must purchase the coverage each benefit year before the applicable deadline. **FAMILY ADD-ON FEES ARE NON-REFUNDABLE.**

Spouse:

Spouse means the person who is a resident of Canada, and who is married to the student, or a person of either sex who has continuously co-habitated with the student for a period of at least one year and who is publicly represented as the student's wife or husband.

Dependant(s):

Dependant means an unmarried child who is a resident of Canada, and entirely dependent on the student for maintenance and support, and who is:

- 1) under 21 years of age,
- 2) under 25 years of age and attending a college or university full-time, or
- 3) physically or mentally incapable of self-support and became incapable to that extent while entirely dependent on the student for maintenance and support and while eligible under 1) or 2) above.

Health Plan Schedule of Benefits

BENEFIT	REIMBURSEMENT	MAXIMUM BENEFIT
Drug Based on the Provincial Formulary with a generic rider <small>(Smoking Cessation Products are included under this benefit up to a lifetime maximum of \$500)</small>	90%	\$3,000 per benefit year
Vision	100%	\$60 every 24 months for one eye exam. \$100 every 24 months for eyeglasses or contact lenses.
SUPPLEMENTARY HEALTH CARE		
Physiotherapist (physician's prescription required)	80%	\$25 per visit to \$400 per benefit year.
Registered Massage Therapist (physician's prescription required)	80%	\$25 per visit to \$400 per benefit year.
Speech Language Pathologist (physician's prescription required)	80%	\$25 per visit to \$400 per benefit year.
Psychologist or Social Worker (physician's prescription required)	80%	\$25 per visit to \$400 per benefit year.
Chiropractor (including one x-ray examination per benefit year)	80%	\$25 per visit to \$400 per benefit year.
Osteopath (including one x-ray examination per benefit year)	80%	\$25 per visit to \$400 per benefit year.
Naturopath	80%	\$25 per visit to \$400 per benefit year.
Podiatrist or Chiropracist <small>(including one x-ray examination per benefit year)</small>	80%	\$25 per visit to \$400 per benefit year.
Dental Accident	80%	Of eligible expenses and reasonable and customary charges. Services must be performed within 12 months of the accident. Limited to \$1,000 per accident.
Ambulance	80%	Limited to \$250 per occurrence
Custom-Made Orthopaedic Shoes (prescription required)	80%	\$150 per foot per benefit year, provided they are not solely for athletic use.
Trusses, Crutches, Splints and Braces <small>(Prescription and Pre-Authorization Required)</small>	80%	Braces not solely for athletic use
Artificial Limbs and Prosthetics <small>(Prescription and Pre-Authorization Required)</small>	80%	Reasonable and customary charges
Blood Glucose Monitors <small>(Prescription and Pre-Authorization Required)</small>	80%	Limit of \$150 for eligible expenses incurred during a 5 year period
Medical Equipment (wheel chairs & hospital-type beds; pre-authorization & physician's prescription required)	80%	Reasonable and customary charges. Wheel chair repairs limited to lifetime maximum of \$250
Tutorial (after 15 days confinement due to injury or illness)	80%	\$15/hour to \$2,000 per benefit year
Out of Province/Country Emergency and Travel Assistance	100%	\$2,000,000 in a lifetime
Accidental Death & Dismemberment		\$5,000
Critical Illness		\$5,000 (limited to students under age 65)

Dental Plan Schedule of Benefits

BENEFIT	REIMBURSEMENT	MAXIMUM BENEFIT
ANNUAL MAXIMUM		\$750 per benefit year
Diagnostic & Preventive <small>(exam, diagnosis, bitewing x-rays, polishing, scaling)</small>	90%	Limited to once per benefit year. Up to 2 units of scaling
Minor Restorative (fillings and denture repairs)	90%	
Oral Surgery (extractions)	60%	Maximum of 2 wisdom teeth per benefit year
Periodontics	60%	Up to 5 additional units of scaling and/or root planing per benefit year.
Endodontic (root canal)	60%	
Major Restorative (crowns, inlays, onlays and bridges)	50%	Limited to once every 5 benefit years



IMPORTANT! Please submit a pre-determination/pre-authorization to the insurance carrier prior to treatment of specialist services and any dental treatment plan exceeding \$500.

NOTE: In the event of any discrepancy between the information herein and our contract with the insurer, the terms of the contract will apply.

Where do I go for help?

Please feel free to contact the Student Service Co-ordinator at the **KSA Student Benefits Plan Office** on any matter in which you require personal attention.

Room G1265
12666-72nd Avenue
Surrey, BC V3W 2M8
Phone: (604) 599-2431
Fax: (604) 599-2432
Email: benefits@kusa.ca

Website: www.gallivan.ca/studentnetworks/members/Kwantlen

The following is a partial list of services that are available from the **KSA Student Benefits Plan Office**:

- pick up your KSA Benefits Card
- pick up forms
- purchase coverage for your spouse and/or dependant(s)
- opt-out of the plan(s), with comparable coverage
- inquiries
- pick up your Fair PharmaCare Registration Form for completion

Where do I send my claims?

The Great-West Life Assurance Company
Policy Number 330825
Group Claims Department
P.O. Box 4408
Regina, Saskatchewan S4P 3W7
1-800-957-9777
www.greatwestlife.com

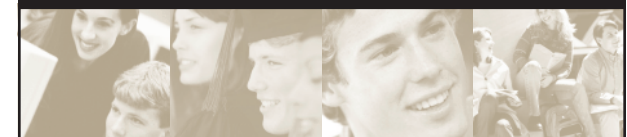


The Integrated Care Solution

KSA is a member of
Gallivan & Associates Student Networks

www.gallivan.ca

KSAB-001-2010



**Kwantlen
Student Association
Benefits Plan**